



Wedding/Private Party Hire Terms & Conditions

These Terms & Conditions set out an agreement between the Hire Provider (Little Eden Entertainment) and the Hirer (the person, organisation or company booking the equipment for hire from the Hire Provider). Upon booking (either verbally or electronically), it is deemed that the Hirer has read, fully understood, and agreed to the Hire Providers Terms & Conditions.

Equipment consists of any item of hire, including props. All equipment remains, at all times, the property of Little Eden Entertainment. All our equipment is for indoor use only in a weatherproof area on dry, level, hard surface flooring/ground unless agreed by Little Eden Entertainment prior to booking.

In the event of the Hire Provider being unable to attend your event due to reasons beyond their control such as (but not limited to) adverse weather conditions, road closures, vehicle breakdown, illness, death, or equipment failure, the Hire Provider's liability will be limited to refunding all of monies already paid by Hirer to Hire Provider for that service.

Deposit & Final Payment

All bookings are required to be made on the online booking system. A non refundable deposit of £20.00 is to be paid at the time of booking. No bookings are confirmed until the deposit has been paid. The deposit once paid will be subtracted from your final balance. If the deposit is not paid at the time of booking we will release the equipment to enable another customer to book.

The balance of this hire is payable via the booking system within 7 working days before your event. We will be unable to make a delivery until payment has been made in full.

Suitability:

Please note it is the hirers responsibility to check and ensure that they have the minimum space required as stated on our website. If on arrival there is insufficient space then the hirer will be charged at 100% of the hire price of the equipment and delivery charges if applicable.

Access:

Please ensure there is adequate parking for a long wheelbase transit van within at least 20 meters of the venue doors. if you are unsure if this is possible please let us know in advance.

Please ensure your venue has suitable plug points for us to use.

The area you would like us to set up in needs to be clear of any equipment/tables/chairs in advance of our delivery.

The set up time takes approximately 30 minutes to unpack, set up and clean, the pack down takes approximately 30 minutes please insure you factor this into your venue hire times.

Please ensure the venue you have booked is suitable for the equipment you have hired. If you are unsure please check with us and we will be happy to assist.

Cancellations & Amendments:

Please be aware the deposit is non refundable and in the case of cancellation will not be refunded.

Any cancellations within 3 months of your event date will be charged at 100% of the balance.

Cancellations before 3 months of your booking will not be charged but your deposit will be non refundable.

All cancellations must be made via email.

Where required exceptional circumstances can be made but we will require proof of circumstance to validate the cancellation. This will be made at the discretion of the Directors of Little Eden Entertainment.

Any amendments to your booking are to equal the original value booked and are at the discretion of the Directors of Little Eden Entertainment.

Insurance & Testing:

We hold full public liability insurance if you or your venue needs a copy of this please do let us know and we will be happy to send this over for you. All of our equipment is PAT tested if you would like a copy of the tests please let us know.

Damages & Missing Items:

Any damage / loss to the Hire Providers equipment through misuse, negligence, abuse or theft by the Hirer, their guests, or affiliates, becomes the responsibility of the Hirer. The Hirer shall bear the cost of any such repair. In the event that the equipment becomes damaged beyond repair, the Hirer shall bear the replacement cost, and any additional cost as a result of affected future hire. Any damage is to be reported to Little Eden Entertainment at the time the damaged occurred.

Little Eden Entertainment will set up all equipment and leave in situ. Photographs will be taken upon completion of set up. Under no circumstances is the equipment to be moved without agreement from Little Eden Entertainment.

Any missing items are to be reported immediately prior to the event taking place. Any reports of missing items after the event has taken place will not be compensated.

Please note there may be additional charges for postage, admin or repair time should any damages incur.

Delivery:

All deliveries incur a delivery fee which will be set out in your invoice at the time of booking. As standard we offer one delivery and one collection with exceptions of Photo booths (or similar) where an evening delivery will be made.

Hire Time:

Where possible we will deliver and set up the day prior to your event. If this is not possible we will set up on the morning of the event day. Items without time restrictions (i.e Photo Booth's, Selfie Pods, Chocolate Fountains) are hireable for the full day. We will discuss your requirements for set up & collection closer to your event date.

Hire items with time restrictions:

Photo Booth - 3 hours

Selfie Pod- 3 hours

Chocolate Fountains- 2 hours

Bouncy castles - 5pm collection (collection after this time will incur a late collection fee of £15.00 with the latest collection of 9pm)

Food Items:

Please note that some food items may contain or have traces of nuts or nut oils, milk, gluten etc or may have been made alongside other products containing these ingredients. Little Eden Entertainment cannot be held responsible for any issue resulting in food allergies.

Customers should ensure that children are suitably supervised to avoid products being chosen which would pose a choking risk. Similar care should be taken to ensure children's safety around glassware.

Little Eden Entertainment cannot be held responsible for safety issues, which occur from the use of equipment, consumables or the consumption of any of the products provided.

Photography:

Unless notified prior to the event, images taken of our services may be used by us to assist with promoting our services. This may include printed publications as well as on-line images.

We will be in contact the week before your event date to discuss your final event details, if we haven't contacted you before the Thursday before your event please do contact us.

Contact details:

Nikki 07870510070

Steve: 07983630493